

## **Technical Support, Training and Updates for your PULSE Dashboard & Reporting Software**

We offer prompt and courteous assistance to protect the value of your Pulse investment.

### **PULSE Dashboard Pulse Support includes UNLIMITED:**

- Day-to-day telephone support calls from our consultants who are also Macola software experts.
- Training sessions for new employees or on-going training.
- Monthly software updates (i.e. new features)

**How to contact us?** Call (513) 723-8094 or (888) 802-6293 ext 1 or via e-mail at [Support@PulseDashboard.com](mailto:Support@PulseDashboard.com). If we are busy when you call, we will contact you to gather facts and schedule a return call. E-mail messages are distributed to multiple consultants in the event that one consultant is busy.

**Weekend and evening support?** For after-hours support, just call ahead.

**Anything not included?** Your Macola consultant is the best person to call for advice regarding how to better use your Macola software, re-engineer your workflow, develop custom reports, or fix computer issues.

**What if I do not renew?** Aside from lacking a resource to call for assistance, you will miss out on the new features and increased speed of PULSE software updates.

**What is the cost?** The cost is 10% of the retail price of your PULSE software based on the modules and user licenses you purchased.

If you have any questions, please call Terry Lanham at (513) 723-8091 or visit [www.PulseDashboard.com](http://www.PulseDashboard.com)

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Since 1981, Leahy Consulting has been helping manufacturers and distributors to significantly improve their accounting information systems and workflow. We are part of the Esta Group, a consortium of authorized Exact Macola resellers in Ohio, Michigan, Iowa, California and Australia.

Our software is 100% designed and developed in America.